

Hoe

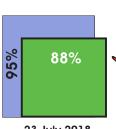
City of Windhoek

Issue 59 • July 2018

The Gateway to Endless Opportunities

WATER ALERT

Windhoek's water consumption is alarming. During this summer extra caution to save water is required.







Allowance 95% (482970 m³)



Consumption 88%



This weekly water watch is available at

www.windhoekcc.org.na

NICE WORKI SAVE WATERI

IN THIS ISSUE

DR MARCUS GARVEY HONOURED

WINDHOEK CITY POLICE SERVICE WINTER MESSAGE

ELECTRICITY TARIFFS ADJUSTMENT: IMPLEMENTATION FROM 1 JULY 2018

FEMALE BUSINESSES IN BIOSCIENCES
FEMBIOBIZ II ACCELERATION
PROGRAMME

MORATORIUM LIFTED ON THE SALE AND LEASE OF INSTITUTIONAL ZONED LAND

ANTI-VIOLENCE CAMPAIGN - #BREAKFREE #BEFREE

UPDATE ON THE WATER SUPPLY SITUATION FOR 2018 & 2019

DROUGHT DECLARATION

DR MARCUS GARVEY HONOURED



From L-R: Dr Marcus Julius Garvey, the son of the late Right Honourable Dr Marcus Garvey; Vice President of The Republic of Namibia, Honourable Nangolo Mbumba; Minister of Culture, Entertainment and Sport, Honourable Olivia Grange; His Worship the Mayor of City of Windhoek, Cllr Muesee Kazapua; Prime Minister of Jamaica, The Most Honourable Andrew Holness; and Minister of Urban and Rural Development, Hon. Dr Peya Mushelenga.

City of Windhoek, rename Babs Street in Klein Windhoek, in honour of Dr Marcus Garvey an icon of the liberation struggled of the oppressed and an advocated for Black Nationalism and Pan-Africanism, a man who has inspired liberation heroes on the African continent and had contributed to the spawning of the independence of various countries on the African continent including Namibia.

The Street renaming ceremony coincided with the visit of the Jamaican Prime Minister, Most Honourable Andrew Holness, who was also accompanied by amongst others Jamaican Minister of Culture, Entertainment and Sport Honourable Olivia Grange, and as well as Dr Marcus Julius Garvey, the son of the late Dr Garvey, as from 22 to 25 July 2018. The renaming ceremony took place on Monday, 23 July 2018.

As part of the City's Street Renaming Committee guidelines, renaming and naming of streets is done with the aim of paying tributes to the freedom fighters and selflessly icons who contributed to the liberation of the country and those who have made meaningful contribution to advance Namibian society in their respective accolades, and resonates well with the values of independent democratic Namibia. The President of the Republic of

Namibia, His Excellency Dr Hage Geingob, in the speech delivered on his behalf by Vice President, Hon Nangolo Mbumba, complimented the Jamaican delegation for coming forth to witness the symbolic historical renaming of the street, in honour of a distinguished son of Jamaica, who selflessly dedicated his life in advancing the cause of African, and the connection of the African diaspora with the motherland, and his quest in mobilizing resources towards building a united, free and developed Africa.

The Prime Minister of Jamaica, Honourable Holness, commended the City Council of Windhoek, on its extraordinary diplomatic gesture and its commitment to honour Dr Marcus Garvey's legacy, with the street renaming. "We are humbled and honoured that Namibia decided to honour our very own national hero." The Most Honourable Holness said; and further emphasised on the essence of cooperation for the two nation to build themselves up given the challenges posed by advancement in globalisation.

At the same occasion, His Worship, Mayor Muesee Kazapua, noted the significant important the renaming will have in advancing further the diplomatic ties between Namibia and Jamaica, and that the name accorded to this street should inspire generations to come on the historical value that Namibia places on the diplomatic ties with Jamaica.

Editor's Desk



dia Amutenya

Acting Manager: Corporate Communications, Marketing & Public Participation

Greetings to the July edition of the Aloe! We are starting rather on a serious note, where an official water scarcity has been declared due to unfavourable outlook of water supply situation for 2018 and 2019, in particular the remainder of this year until the next rainy season.

This announcement came after the assessment of the supply situation by our national water utility NamWater indicated that there was insufficient inflow into the dams supplying the Central Area of Namibia. Therefore, this announcement calls for concerted efforts in ensuring that water is used sparingly as the City of Windhoek calls for mandatory water savings through the implementation

In our endeavour to enhance the quality of life for all our people through the provision of effective and efficient municipal services, Council continues to progress in bringing improved services to its people. In response to this mandate, Council at its last ordinary meeting approved the revised Institutional Land Policy that paved a way for the lifting of the moratorium that was placed on the application of land for places of worship. This is a clear testimony that Council is dedicated and committed to deliver services to all our stakeholders.

Another highlight of this edition is the recent renaming ceremony of Barb Street in Klein Windhoek in honour of the late Dr Marcus Garvey, a former Prime Minister of Jamaica and a selfless liberation icon who advocated for Black Nationalism and Pan Africanism. This decision was made as part of the City's Street Renaming Committee guidelines of naming and renaming of streets and places after those who made meaningful contributions towards the advancement of the Namibian society.

In celebrations of our unity in diversity, the City of Windhoek hosted the Namibia Indonesia festival 2018. The event offered visitors a wide variety of collaborative programs ranging from fashion show, musical and cultural performance, culinary and handcraft exhibitions. The festival forms part of the 73rd anniversary of Indonesia independence celebration.

May you find this edition of the aloe enticing and worth reading, until next time!



CITY'S JUNIOR COUNCILLORS HANDED OVER DONATIONS



The City of Windhoek Junior Council extended its caring hands to the Katutura Old Age Home by donating fleece blankets, slippers, t-shirts and socks to the twenty senior citizens residing there.

Dinapama Manufacturing and Supplier sponsored t-shirts. The donated items is valued at N\$8,400.00.The event was graced by the presence of Honourable Cllr. Ananias Niizimba, who thanked the Junior Councillors for the good gesture and encouraged them to keep up the good work.

The Aloe is produced by the Corporate Communications, Marketing & Public Participation Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@ windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

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In many respects winter season is the same as any other but there is one respect in which it may be different. City Police Service continues to compliment the Namibian Police to adopt a Zero Tolerance law enforcement approach on lawlessness.

Crime, Bylaws and crash data will be used to target the zones across the City of Windhoek that is known for specific issues of concern. Citizens will see increased visibility of Law Enforcement as we will make ourselves highly visible through traffic stops (Roadblocks), zero tolerance and vigilance to ensure an effective Law Enforcement campaign aimed to reduce criminal activities.

For the simple reason of transparency, it was thought appropriate to inform the public of our intended actions:

- Driver Fitness (alcohol, Driving License, Outstanding Warrant of Arrest, ect.)
- Vehicle Fitness (Lights, Tyres, Braking System, Number plate)

- Speed
- Loads (Dimensions & Projections, Warning devices, unsafe Passenger transport, loads)
- Pedestrian Safety
- Municipal Bylaws (Noise pollution, loitering, illegal traders and land invasions)

Safety first to safe lives:

- Mutual responsibility by passengers and pedestrian remain pertinent to promote road safety.
- Passengers are urged to control the driver through reprimand and redirection should they disregard the traffic rules and not indulge in irresponsible alcohol consumption that may result in undue pressure on the driver
- Pedestrians should refrain from drinking and walking, wear reflective clothing when using the road at night and avoid isolated places for their own safety.

Don't be a victim of crime this winter

- Home owners are encouraged to reduce the chances of housebreaking by making sure their homes are securely locked with no valuables items on display.
- Keep windows and doors locked at all times even when indoors.
- Public are encouraged to be vigilant against suspicious people and to contact the police if they see anything suspicious.

Community Partnership, we call on the public to, without any fear of victimization furnish the particulars of any vehicle or person who might pose a threat or danger to life, property or any person through any unlawful act or behaviour at our 24-hour Call Centre.

Toll free: (061) 302 302 or SMS Alert line: 44 44.

Public may use fixed telephone number in the telephone directory. Finally we wish all citizens to have a blessed Winter Month.

ANTI-VIOLENCE CAMPAIGN - #BREAKFREE #BEFREE

City Mayor, His Worship Cllr Muesee Kazapua affirms Council support to the #Breakfree #Befree anti-violence campaign by signing the Anti-Violence Pledge during the monthly Council meeting.

Major-General (Retired) James Tjivikua, the Patron of the campaign introduced the concept to the Council. The objectives of the campaign are:

- To raise awareness around various forms of violence;
- To offer practical solutions towards decreasing the incidents of violence;
- To engage frontline services providers and other stakeholders to build capacity:
- To advocate for violence related policy and system changes to contribute towards reducing the impact of violence.

All the Councillors and members of the public present at Council meeting pledged against violence by signing the Anti-Violence Pledge.



Thursday, 26 July 2018: City Mayor, His Worship ClIr Muesee Kazapua affirms Council support to the #Breakfree #Befree anti-violence campaign by signing the Anti-Violence Pledge during the monthly Council meeting.





ADJUSTMENT: IMPLEMENTATION FROM 1 JULY 2018

The Electricity Act 4 of 2007 Section 36(5) (b) states that "such regional council or local authority council must, prior to the introduction of a new or amended charge, fee or other moneys, announce such new or amended charge, fee or other moneys in at least two newspapers circulating in its area." You are herewith informed that all electricity tariffs have been adjusted effective as from 01, July 2018 with an average increase of 7.6%. The adjustment of tariffs has been necessitated by factors such as inflation rate, average increase of 5% on the purchase price by the bulk electricity supplier, which is effective from 1st July 2018 and the commitment of the City of Windhoek to ensure secure, reliable and high quality of supply of electricity.

Domest	tic Consumers -	Energy Charge	Capacity Charge
Conver	ntional meters	N\$/kWh	N\$/Amp
EL10	Circuit breaker capacity up to	1.44	8.50
	20Amps		
EL10	Circuit breaker capacity from 25 up	1.44	9.60
	to 60 Amps		
EL10	Circuit breaker capacity over 60	1.44	10.70
	Amps		
EL12	Circuit breaker capacity up to	1.46	9.60
	20Amps		
EL12	Circuit breaker capacity from 25 up	1.46	10.70
	to 60 Amps		
EL12	Circuit breaker capacity over 60	1.45	11.70
	Amps		
	ECB Levy		0.0203
	NEF Levy		0.0160

Conve	s Consumers - ntional meters - With TOU - With Maximum Demand	Energy Charge - Peak N\$/kWh	Energy Charge - Stand- ard N\$/kWh	Energy Charge - Off- Peak N\$/kWh	De- mand Charge N\$/kVA	Network Access Charge N\$/kVA
EL40	High Season	2.97	1.99	1.25	138.00	52.00
	Low Season	2.04	1.75	1.30	138.00	52.00
	ECB Levy	0.02030	0.02030	0.02030		
	NEF Levy	0.01600	0.01600	0.01600		

Domestic Consumers - Prepaid meters	Energy Charge N\$/kWh
Single Phase all circuit breaker sizes	2.05
Single Phase -Pensioners all circuit breaker sizes	1.44
3 Phase all circuit breaker sizes	3.03
ECB Levy	0.02030
NEF Levy	0.01600

Business Consumers -	Energy Charge
All Prepaid meters - 3 Phase Prepaid meters	N\$/kWh
All circuit breaker sizes	3.03
ECB Levy	0.02030
NEF Levy	0.01600

	Consumers - tional meters - Without TOU meters	Energy Charge N\$/kWh	Capacity Charge N\$/Amp
		.,	
EL20	Circuit breaker capacity up to	2.45	12.80
	75Amps - High Season		
	Circuit breaker capacity up to	1.98	12.80
	75Amps - Low Season		
EL30	Circuit breaker capacity over	2.45	21.30
	75Amps - High Season		
	Circuit breaker capacity over	1.98	21.30
	75Amps - Low Season		
	ECB Levy		0.02030
	NEF Levy		0.01600

Institutional Consumers - Conventional meters - Without TOU meters			Capacity Charge N\$/Amp
EL50	High Season	1.76	22.40
	Low Season	1.29	22.40
	ECB Levy	0.02030	
	NEF Levy	0.01600	

	ntional meters - With TOU meters	Charge - Peak N\$/kWh	- Stand-	Peak	pacity Charge N\$/Amp
EL50	High Season	2.79	1.80	1.24	22.40
	Low Season	1.79	1.49	1.05	22.40
	ECB Levy	0.02030	0.02030	0.02030	
	NEF Levy	0.01600	0.01600	0.01600	

Business Consumers - Conventional meters - With TOU meters		Energy Charge - Peak N\$/kWh	Energy Charge - Stand- ard N\$/kWh	Energy Charge - Off- Peak N\$/kWh	Ca- pacity Charge N\$/Amp
EL20	High Season	3.06	2.07	1.44	12.80
	Low Season	2.09	1.80	1.35	12.80
	ECB Levy	0.02030	0.02030	0.02030	
	NEF Levy	0.01600	0.01600	0.01600	

Convent	nal Consumers - tional meters - With TOU With Maximum Demand	Energy Charge - Peak N\$/kWh	Energy Charge - Stand- ard N\$/kWh	Energy Charge - Off- Peak N\$/kWh	De- mand Charge N\$/kVA	Network Access Charge N\$/kVA
EL60	High Season	2.75	1.76	1.05	134.00	51.00
	Low Season	1.81	1.52	1.07	134.00	51.00
	ECB Levy	0.02030	0.02030	0.02030		
	NEF Levy	0.01600	0.01600	0.01600		

Business Consumers - Conventional meters - With TOU meters		Energy Charge - Peak N\$/kWh	Energy Charge - Stand- ard N\$/kWh	Energy Charge - Off- Peak N\$/kWh	Ca- pacity Charge N\$/Amp
EL30	High Season	3.06	2.07	1.44	21.30
	Low Season	2.09	1.80	1.35	21.30
	ECB Levy	0.02030	0.02030	0.02030	
	NEF Levy	0.01600	0.01600	0.01600	

Conver meters	al Consumers - htional meters - With TOU - With Maximum Demand Own 11kV Equipment	Energy Charge - Peak N\$/kWh			De- mand Charge N\$/kVA	Network Access Charge N\$/kVA
EL86	High Season	2.74	1.76	1.03	131.00	50.00
	Low Season	1.81	1.50	1.06	131.00	50.00
	ECB Levy	0.02030	0.02030	0.02030		
	NFF Lew	0.01600	0.01600	0.01600		



Old Ac	ge Homes Consumers -	Energy Charge	Capacity Charge
Conve	entional meters - Without TOU meters	N\$/kWh	N\$/Amp
EL85	Circuit breaker capacity up to	1.25	5.10
	20Amps		
	Circuit breaker capacity from 25	1.25	5.80
	up to 75 Amps		
	Circuit breaker capacity over	1.25	6.40
	75Amps - High Season		
	Circuit breaker capacity over	1.25	6.40
	75Amps - Low Season		
	ECB Levy	0.02030	
	NEF Levv	0,01600	

	e Homes Consumers - tional meters - With TOU meters	Energy Charge - Peak N\$/kWh	Energy Charge - Stand- ard N\$/kWh	Energy Charge - Off- Peak N\$/kWh	Ca- pacity Charge N\$/Amp
EL83	High Season	2.49	1.50	0.96	6.40
	Low Season	1.52	1.22	0.72	6.40
	ECB Levy	0.02030	0.02030	0.02030	
	NEF Levy	0.01600	0.01600	0.01600	

Conver	e Homes Consumers - ntional meters - With TOU - With Maximum Demand	Energy Charge - Peak N\$/kWh	Energy Charge - Stand- ard N\$/kWh	Energy Charge - Off- Peak N\$/kWh	De- mand Charge N\$/kVA	Network Access Charge N\$/kVA
EL84	High Season	2.49	1.50	0.96	83.00	31.00
	Low Season	1.52	1.22	0.72	83.00	31.00
	ECB Levy	0.02030	0.02030	0.02030		
	NEF Levy	0.01600	0.01600	0.01600		
Minimu	m Charge: 55kVA (N\$ 3,803	.00)				

Departr	mental -	Energy Charge	Capacity Charge
Conven	tional meters - Without TOU meters	N\$/kWh	N\$/Amp
EL82	High Season	1.64	18.10
	Low Season	1.19	18.10
	ECB Levy	0.02030	
	NEF Levy	0.01600	

	nental Consumers - tional meters - With TOU meters	Energy Charge - Peak N\$/kWh	Energy Charge - Stand- ard N\$/kWh	Energy Charge - Off- Peak N\$/kWh	Ca- pacity Charge N\$/Amp
EL82	High Season	2.48	1.54	1.07	18.10
	Low Season	1.56	1.26	0.84	18.10
	ECB Levy	0.02030	0.02030	0.02030	
	NEF Levy	0.01600	0.01600	0.01600	X A

Conver	mental Consumers - ntional meters - With TOU - With Maximum Demand	Energy Charge - Peak N\$/kWh	Energy Charge - Stand- ard N\$/kWh	Energy Charge - Off- Peak N\$/kWh	De- mand Charge N\$/kVA	Network Access Charge N\$/kVA
EL82	High Season	2.48	1.54	1.07	121.00	49.00
	Low Season	1.56	1.26	0.84	121.00	49.00
	ECB Levy	0.02030	0.02030	0.02030	10	
	NEF Levy	0.01600	0.01600	0.01600		
Minimu	m Charge: 55kVA (N\$ 6,338	3.20)				

		Energy Charge N\$/kWh
EL87	Floodlights	2.22
	ECB Levy	0.02030
	NFF Levy	0.01600

Netmetering - Non ToU	Energy Charge N\$/kWh
High Season	1.20
Low Season	1.20

Netmetering - ToU		Energy Charge - Stand- ard	
High Season	2.48	1.49	0.99
Low Season	1.50	1.20	0.75

NOTES	
_	
1	Minimum charge for all demand metered consumers is 55kVA.
2	Circuit breaker ratings refer to summated rating
3	High Season is 1 June to 31 August, Low Season is all other days.
4	The published tariffs EXCLUDE VAT
5	The charges are applicable from July 2018 account
6	Time of Use tariffs wil be charged when a TOU meter is installed, otherwise the non-TOU tariff will apply
7	The City will convert customers to TOU tariffs as meters are installed
8	Supply to residential account holders is zero rated for VAT purposes
9	Supply to non-residential account holders is rated at 15% for VAT purposes
10	Industrial consumer with 11kV equipment qualifies for 2.5% discount on the publish charges.
11	Old Age Homes qualify for a 40% discount on the publish charges.
12	Pensioners on prepaid meters qualify for 30% discount on the publish charges
13	The Time of Use schedule is as follows (O = off-peak, S = Standard, P = Peak):
14	Net metering tariffs will only be used to offset net metering customer's bill as per net metering rules

TOU TIME SLOTS (P=Peak, S=Standard,O=Off-Peak)									
Low Se	Low Season 274 Lov				ason				91
Summ	er Time			Winter 1	ime				
Hour	Week	Sat	Sun	Week	Sat	Sun	Week	Sat	Sun
	Day			Day			Day		
0	0	0	0	0	0	0	0	0	0
1	0	0	0	0	0	0	0	0	0
2	0	0	0	0	0	0	0	0	0
3	0	0	0	0	0	0	0	0	0
4	0	0	0	0	0	0	0	0	0
5	0	0	0	S	0	0	S	0	0
6	S	0	0	S	S	0	S	S	0
7	S	S	0	P	S	0	P	S	0
8	P	S	0	P	S	0	P	S	0
9	P	S	0	P	S	0	< P	S	0
10	P	S	0	P	S	0	P	S	0
11	P	S	0	P	0	0	P	0	0
12	P	0	0	S	0	0	S	0	0
13	S	0	0	S	0	0	S	0	0
14	S	0	0	S	0	0	S	0	0
15	S	0	0	S	0	0	S	0	0
16	S	0	0	S	0	0	S	0	0
17	S	0	0	P	S	0	P	S	0
18	P	S	0	P	S	0	P	S	0
19	P	S	0	P	0	0	P	0	0
20	P	0	0	S	0	0	S	0	0
21	S	0	0	0	0	0	0	0	0
22	0	0	0	0	0	0	0	0	0
23	0	0	0	0	0	0	0	0	0

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FEMALE BUSINESSES IN BIOSCIENCES FEMBIOBIZ II ACCELERATION **PROGRAMME**



With City of Windhoek's Section Head SME Development Ms. Leonora Joodt, with the winners presenting their prizes.

The National Commission on Research, Science and Technology (NCRST) together with the Southern Africa Network for Biosciences (SANBio) launched the FemBioBiz Acceleration programme in March 2018. This programme is aimed at supporting female-owned businesses in Biosciences. The purpose of the FemBioBiz programme is to create a network of women bio-entrepreneurs in the SADC region, to develop leadership, technological and business skills in female-owned businesses as well as to support deal-making and business acceleration in the Biosciences sector.

SANBio is a NEPAD Agency Flagship for collaborative research, development and innovation platform aimed at addressing Southern Africa's challenges in health and nutrition. The Network is comprised of 13 of the Southern Africa Development Community (SADC) Member States and operates on a Regional Hub (The CSIR in South Africa) and Country Nodes model. The current SANBio Member States are Angola, Botswana,

Madagascar, Malawi, Mauritius, Mozambique, Namibia, Lesotho, South Africa, Seychelles, Swaziland, Zambia and Zimbabwe.

The NCRST as the coordinator for FemBioBiz II in Namibia, kicked off the programme with a stakeholders' workshop on the 15th March 2018 at the NCRST premises. The City of Windhoek facilitated the distribution of the application forms to female entrepreneurs who are in bioscience business and who are operating from the Bokamoso Entrepreneurial Centre. The FemBioBiz Il programme held a two-phased approach in Namibia. The programme has run the phase 1 and 2 in-country competitions, where winners from Phase 1 proceeded to the Phase 2 workshop. 44 applications were received, of which 22 applicants were selected to participate in Phase 1, entailing Business Model Canvas and pitch training and of the 22, 15 applicants made it to Phase 2.

The Phase 2 workshop was divided into Bootcamp 1 & 2 trainings respectively. The Phase 2 workshop held in 18-20 June 2018, started with a 3-day Bootcamp 1 training focusing on business strategy, marketing and financial training as well as pitch preparation and exercises. The Bootcamp 2 training held on the 17-18 July 2018, focused on areas such as intellectual property (IP), legal and human resources. A 1-day pitch competition took place on the 19th July after Bootcamp 2 training to select the in-country (national) winners.

The prizes for national winners were sponsored by NCRST, FNB Namibia Holdings Foundation Trust and Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ).

The national winners are:

1st prize: Pebble computer and N\$ 80 000.00 Renthia Kaimbi – AquaGreens Namibia,

2nd Prize: Pebble computer and N\$ 60 000.00 Mary Shikukutu – NT Okawa Trading CC, (Bokamoso Entrepreneurial Centre incubatee)

3rd Prize: Pebble computer and N\$ 40 000.00 Mpingana Dax - Kuti Oil,

4th prize: N\$ 20 000.00 Ndahekelekwa Paulus – Fluffy Mallows (Bokamoso Entrepreneurial Centre incubatee)

The 4 national winners will compete at the South African Innovation Summit on the 12-14 September 2018 in Cape Town, South Africa. Thereafter, regional winners will compete at Europe's biggest Start-up Festival, SLUSH in Finland on the 4-5 December 2018.



MORATORIUM LIFTED ON THE SALE AND LEASE OF INSTITUTIONAL ZONED LAND



For illustration purpose only.

The City of Windhoek approved the revised Institutional Land Policy, that paved way for the lifting of the moratorium. The moratorium first came into effect about five years ago, so that the City can make wide consultation and make corrective measures towards effective and efficient allocation of institutional land. With approval granted, churches and institutions that needs to apply for institutional land are now able to submit their application for

Council consideration and as per required land allocation criteria. Categories for applicant or beneficiary categories as per Institutional Land Policy are as follows:

- Places of worship
- Government schools
- Private schools
- Welfare organisations and Companies registered not for gain as per section 21 of the Company

As part of the Policy, the City will continue to subsides institutional land for places of worship, but as part of the new amendments places of worship have a two-year window period to develop the land accorded to them, and land should be paid on cash or bank guarantee. Places of worship that do not have the means to pay for the land, have a second option to lease the land for not more than five years with option to buy the land. Institutional zoned land should be used as per approved and qualifying criteria, but the City will also accommodate those that intend to make use of 30% of the land for commercial gain provided that the remaning 70% of the reminder of land remain for the main intended land use as per qualifying criteria.

The Institutional Land Policy also makes provision for private schools applicants, and that despite the commercial nature of the private schools they can benefit from the land subsidisation. The approval and the lifting of the moratorium will go a long way in fuelling the development of our City, and the lifting of the moratorium is testimony the City's willingness to ensure continued development in our neighbourhoods. Places of worship, private schools and related institutions plays an important role in the spiritual, psychologic, physical, and educational wellbeing of the city's communities, and hence it is envisaged that submitted applications will lead to positive developments intended to move our city forward.

UPDATE ON THE WATER SUPPLY SITUATION FOR 2018 & 2019

The rainy season for 2017/18 ended at the end of April this year. NamWater, after assessing the supply situation, announced the supply outlook for the following three years 2018 to 2020, but in particular the year ahead until the next rainy season.

As part of the City of Windhoek's continuous drive to improve internal procedures aimed at better service delivery to our residents, the CoW in 2017 developed an integrated approach to link the annual announcement by NamWater to general water management the city. Apart from creating a link between supply management on the side of NamWater and demand management on the side of the CoW, the Water Management Plan 2017 (WMP) created a holistic approach to demand management as an ongoing initiative instead of an emergency fall back only during times of drought.

The announcement recently made by NamWater was that the inflow in the dams for the past rainy season amounted to only about 24.91% of the average expected inflow. Therefore in line with the provisions of the WMP, the City of Windhoek herewith announces to our esteemed residents that, based on the current situation with regards to the availability of water for the next 3 years, the CoW has no choice but to increase demand management actions by moving from the current Category B - Supply Alert to a Category C -Water Scarcity (see Figure 1) as per the scarcity severity index below with effect from the 1st of August 2018. An official water scarcity is therefore declared and subsequently water restrictions have to be implemented accordingly. The water savings target for Windhoek accordingly increases from 5% to 10%.

Normal	Supply Alert	Water Scarcity	Drought	Water Crisis	
	> 5%	> 10%	> 15%	> 20%	
Use water wisely	Reduce consumption	Mandatory water savings	Increased mandatory water savings	Possible water rationing	Category
					A/A+
					В
					С
					D
Public Engagement	Public Engagement	Enforced Restrictions	Enforced Restrictions	Enforced Restrictions	Е

Figure 1: General guide for drought response in relation to dam contents and remaining period of supply

At the same time the CoW wish to applaud its residents for the continuous efforts to use water wisely and for the savings achieved thus far especially in the 2017/18 season when an average saving of 7.69% (see Figure 2) was achieved against a target of 5%. Water consumers in Windhoek are urged to continue with the responsibility of increased savings and with the concerted efforts applied during the previous drought, to manage their consumption within the applicable restrictions, and to maintain the savings target relating to a Category C scenario. The City of Windhoek will continue to release weekly updates on the savings achieved in relation to this goal as well as any other pertinent information to keep the public informed.

Water consumers in Windhoek are further encouraged to download a copy of the latest Water Management Plan from our website www.windhoekcc.org.na to familiarise themselves with the changes and to ensure that they comply with the demand management actions applicable to Category C.



Figure 2: %Savings achieved

It is the City of Windhoek's mandate to ensure that municipal services are

rendered to our residents in an efficient and effective manner in order to continue enhancing the quality of life.

The Water Management Plan, Category C, applies. As indicated on page 8 of the Aloe.

Water Management Guide

Residential consumers are advised to monitor their water consumption on a regular basis (at least weekly, together with waste removal) to identify water leaks early. The consumption table may serve as a guide to identify possible over consumption and /or leaks.

Water Leak Rebate Conditions

- Rebate will be granted to WA10 & WA13 tariff (domestic) consumers only
- Only one month will be considered for rebate.
- Consumers should monitor their water consumption (minimum weekly) for 2 months, before submitting a water leak rebate request.
- Proof verifying that a leak occurred has to be submitted in form of a plumber account or a declaration at the police station.
- All leak rebate request have to be submitted in a written document format to the City of Windhoek enquiries.

Consumption (kl) related to Average Consumption of 901/person/day:						
Number of Persons	Daily (kl)	Weekly (kl)	Monthly (kl)			
2	0.18	1.26	5.40			
4	0.36	2.52	10.80			
6	0.54	3.78	16.20			
8	0.72	5.04	21.60			
10	0.90	6.30	27.00			
12	1.08	7.56	32.40			
14	1.26	8.82	37.80			
15	1.35	9.45	40.50			

- a. No leaks tolerated, weekly water management required, isolate water leaks immediately.
- b. Close main water supply during time of no use (24 hours and longer).

DROUGHT DECLARATION





Implemented 1st August 2018

The Gateway to Endless Opportunitie

Water Management Plan: Category C requires:

TO MAINTAIN A REASONABLE WATER DEMAND, THE ALLOWABLE THRESHOLD REQUIRES 10% WATER SAVINGS FOR THE 2018/2019 SEASON.

OUTDOOR WATERING AND IRRIGATION:

- a. Lawn and landscaping to water twice a week only.
- Trees, shrubs and perennial plants may be watered by hand twice a week only.
- Flowers, vegetables and community gardens may be water by hand, no sprayers.
- d. No watering between 9:00 and 18:00 in summer, 10:00 and 16:00 in winter.
- e. Sport fields and Public Gardens to be watered with semi-purified water only.

WASHING EVENTS:

- a. Car washing at home with bucket or pressure cleaner only.
- b. All non-private car wash operations require a certificate of authorization.
- c. Commercial car wash operations only permitted if certified. (30 litre per car limitation)
- d. Impermeable and paved surfaces to be cleaned by dry methods only.

WATER FEATURES

- a. Public pools, water savings required.(Pool cover is compulsory)
- b. No fountains or water features may be operated.
- c. Restrict water cooling and misting devices to commercial applications only

COMMERCIAL/INDUSTRIAL PROCESSES:

- a. Laundries encourage water saving programs.
- b. Hairdresser / salon should save water.
- c. Construction sites should use best practice to minimise water usage.
- d. Commercial water reuse recommended.

TARIFF PROGRAM:

- a. Apply limited water availability tariff (applicable above 0.731 kl/day)
- b. Rebate considered for one month only.
- c. No leaks tolerated, weekly water management required, isolate water leaks immediately.
- d. Close main water supply during time of no use (24 hours and longer).